



Cllr. Oisín

O'CONNOR

GLENCULLEN-SANDYFORD

Issues with the 114 bus for Sandyford residents

January 2025

Dear NTA team,

Further to my emails of 14th November 2022, 14th January 2024 and 2nd October 2024, I am still continuing to receive many complaints about the reliability of the 114 bus. People in Sandyford who rely on it, particularly between Rockview and Blackthorn Drive, have no other reasonable public transport choice available to them, as this bus every 35 minutes is currently the only east-west bus in the area.

The latest report I have is that the 7.40am 114 bus from Rockview failed to turn up yesterday 21st January 2025 and today 22nd January 2025. I understand that the bus operators are fined based on running less than a certain % of overall passenger kilometres. But in cases like this, when the bus doesn't show up during the weekday morning peak, it has a much more serious impact than if the bus doesn't show up at 1 o'clock on a Saturday afternoon.

Could this please be raised again with Go Ahead, the operators of this route and are there any plans to address this serious issues with the 114 bus service? I note from the 2024 Punctuality report that the 114 did not reach the 80% punctuality standard in any of the recorded periods in either 2024 or 2023. There are no performance reports on your website that show the reliability performance route by route. Could you please share the reliability performance reports for the 114 for the last few years? I would like to see whether it's been improving or not.

Kind regards,

Oisín O'Connor

Councillor Oisín O'Connor
Glencullen-Sandyford area

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